

**NASNA Annual Interim Meeting
Embassy Suites
Indianapolis, Indiana**

October 17, 2006

Present were:

Steve Marzolf (Virginia)	Ken Lowden (Indiana)
Becky Berger (Montana)	Monica Ness (Montana)
Terry Whitham (Delaware)	Gordon Deans (Maryland)
George Poholarik (Connecticut)	Craig Reiner (New Jersey)
Jeff Richter (Wisconsin)	Dorothy Spears-Dean (Virginia)
Wink Infinger (Florida)	Ron Whitehead (Minnesota)
Shawn Smith (Ohio)	Bob Oenning (Washington)
RD Porter (Missouri)	Carolyn Reed (Tennessee)
Lynn Questell (Tennessee)	Scott Wolford (New Hampshire)
Daphne Rhoe (California)	Barbara Jaeger (Arizona)
Elaine Sexton (Georgia)	Ken Mitchell (Kentucky)
Albert Gervenack (Maine)	Michael Latessa (DC)
Bill Range (New Mexico)	John Benson (Iowa)
Kelli Merriweather (Texas)	Richard Taylor (North Carolina)
Eddie Goldsmith (Idaho)	

Introductions were made. Steve Marzolf announced Paul Fahey's resignation as the secretary of NASNA as he has left the Massachusetts 9-1-1 Office. The next NASNA meeting will be an informal one in DC w/NENA goes to Washington in March of 2007.

Steve gave the group an overview of the NENA Goes to Washington event. The group was queried on who anticipated being at the NENA Goes to Washington event and would those attending be interested in a meeting similar to the one that was held in conjunction with the last event. There was consensus from those present that they would like to have a meeting on the Monday before the event. There was also discussion of another visit to the FCC, as was done at the previous NENA Goes to Washington event.

Steve discussed the NASNA president and secretary openings for election at the June meeting in Charlotte, NC. (Harriet Miller-Brown will serve as interim secretary until the June election).

The meeting schedule and the course the group has agreed to will follow the fall, winter, spring. The fall meeting will move to various members' regions annually. An informal winter meeting will be held in conjunction with the NENA Goes to Washington event. The spring meeting will be held in conjunction with the annual NENA conference.

There was discussion regarding vendor sponsorship of program/meeting; general consensus that the meeting be "self pay" w/o vendor sponsorship. Vendor programs at the regular fall meeting was briefly discussed.

Minutes of the June 10 and 11, 2006 meeting: **Motion** to approve Barbara Jaeger, 2nd by Elaine Sexton. Carolyn Reed made clarification in that the Tennessee 9-1-1 surcharge legislation was to extend the surcharge to non-wireline carriers (VoIP etc.).

Location of 2007 fall meeting was discussed: Phoenix, Sacramento, and Albuquerque were offered as locations.

Financial report: Bob Oenning reported that there is \$12,151.61 in the NASNA account. 29 states have paid dues, waiting on other members.

Membership and dues were discussed: membership included on the ListServ, should non-paying members be included in ListServ? Steve suggested w/o dues "pay to play" non-members can receive approval with approval – definition of membership in bylaws, web site will be updated to show current bylaws.

NENA RegLeg committee: Gordon Deans updated VoIP language was stripped from Ports bill (VoIP access to network, liability, and states' surcharge). Homeland Security office of Emergency Communications and included PSAPs in interoperability. NENA filed comments with FCC to get new technologies to provide 911 upfront, rather than retro-fits. Homeland Security requirements are now communications, rather than just radio (includes data).

FCC joint task force with NaRUC has been created. Jeff Richter (Wisconsin) is on the task force representing the Nat'l Association of Utilities Regulatory Commissions. Focus was on VoIP (Jeff will send list of members on the task force and the VoIP order). Working committee with no direction (lack of authority to task force). Compliance and enforcement forum. Jeff noted that there is a lack of leadership on the group, but it has worked on getting some things done such as the www.VoIP911.gov. Task force is working on getting FCC involved. NARUC survey sent out to states (that's the 13-page one from the ListServ).

There was discussion on relationship with PUCs, tariffs for data from service providers, quality of data being paid for by tariffs, some areas have been conducting reviews/audits of the database. OH PUC has proposed administrative rules on data base accuracy in PUC case # 06-916. NH is going to keep its own database; purchased its own solution (Verizon will no longer be involved in database). Minnesota has published data base standard of .5% (available at www.911.state.mn.us). Format on data records not always kept in NENA format.

National 911 Coordination Office – Laurie Flaherty

She explained USDOT involvement with 911. NG911, NITS, NG911 have RFP out and members of NASNA will be contacted by design team. Migration plan will be essential to program. Begins Dec 1. National coordination in budget, 500k and FTE approved for national coordinator.

Appropriations not yet approved. That person will oversee coordination and grant program oversight. NASNA will be looked to for input on grant program, models, experience, and advice. White House homeland Security Council creating model policy and procedures for pandemic flu plan. USDOT last appropriation had language on federal interagency activity with EMS and 911. The will be an Annual report to Congress with report on 911 and EMS. Ms. Flaherty and the members present exchanged dialogue on the coordination of 9-1-1 functions between departments at the federal level.

Pre-Paid

There was discussion on various prepaid providers and activity. A number of states reported a number of pre-paid providers withdrawing from contributions based on existing statutory language. Some states have also received requests for funds back.

Presentation from Nat'l States Geographic Information Council (NSGIC)

Stewart Davis and Dr. Jill Saligoc-Simmel provided an overview of the work they have been doing. NSGIC has put together a data base of information for all states to access. They are working on future initiatives including addresses and road centerline. Their goal is to provide key data sets on geospatial data. They also discussed the importance of the state 911 coordinator having contact and communication w/the geo coordinator.

Uninitialized phones: Lynn Questell discussed the joint filing that Tennessee and Michigan and planning to file with the FCC for clarification on the non-initialized phone. Bob Oenning discussed the relationship of strongest signal in relationship to phones that move between the traditional wireless (CMRS) networks to WiFi signals. Dist of Columbia expressed that they did not see the problem. Members of NASNA present would like a copy of the TN and MI survey forms. (Relevant FCC Order # is 02-102).

Consolidation was discussed: Elaine Sexton explained the Georgia approach and that PSAPs that consolidate will be allowed to collect a higher level of surcharge. The regional dispatch center in Georgia serves a seven-county region. Al Gervenack from Maine explained the bricks and mortar of consolidation were the most challenging part of the Maine consolidation. Bob Oenning said that Washington also had a consolidation process and the state paid for interoperability, furniture, and facilities. He believes that state wants to do it voluntarily. George Pohorilrak in Connecticut has funding incentives. Ken Mitchell from Kentucky explained the certification process for Phase I and the money that they receive for being certified for Phase II. Michael from DC discussed the standards and response time stats that the bonuses of the staff are tied to.

There was discussion on call answering time, ring cycles, and standards and the fact that there are no true requirements as far as standards. There are recommendations through NENA and other organizations.

Partnerships with other organizations was discussed. What groups should NASNA partner with? Bob suggested a single liaison person as a contact point with any organization. Steve will send out a survey to get a broader idea from membership.

Meeting recessed for the day

October 18, 2006

Bob Oenning (chairing for Steve Marzolf) opened the meeting by advising the group on the vendor presentations – hard questions were encouraged.

Bob told the group about the FCC meeting on deaf communication issues at the on Nov 15, 2006. NASNA members are welcome to attend. Bob Oenning will be attending on behalf of NASNA.

TCI presentation Jeff Robertson – Jeff gave a brief background on the IP-based explained to the group how their IP-911 solution works. Their web site address is: www.tci911.com

Plant*CML presentation by Jeff Wittek and Bob Freinberg. They discussed the evolution of 911 from a voice-centric service to a data-centric and migration from the current circuit-switched network to a packet-switched network. They discussed the expanding sources of data that PSAPs will be receiving. They discussed their services/products expansion beyond CPE. Their web site is: www.plantcml.com

Presentation from Positron's Phil Rotheram discussed the Positron approach to standards, applications, and solutions. Their solution is Positron-developed for IP-based 9-1-1 functions. He discussed the protocol that Positron uses and the Positron VIPER product. Further reading recommendations on Positron's white paper: www.positron911.com/resources.

Meeting recessed for lunch

Discussion between group members focused on funds and what programs are available on a federal level and the states' ability to move projects forward. Many members are not waiting for fed govt to assist them to move forward with network improvements. Others are working to get

themselves interfaced with Homeland security. There are a lot of members who face legacy thinking among public safety providers and the fact that 911 is the “first” first responder

Bob Oenning left to catch his flight and Ken Lowden from Indiana took over chairing the meeting

Ken Lowden asked the question on how to get more attendance and attract more members.

Barbara Jaeger will look into a new provider for our web site.

Elaine Sexton suggested Steve Marzolf and Harriet Miller-Brown reach out to each state a personal invite to the DC meeting.

Roundtable:

Terry Whitham, Delaware – The state has experienced some misroutes in Nextel's / Sprint network switchover

Michael Latessa, Dist. of Columbia – The Unified Communications Center has moved into its new facility.

Daphne Rhoe, California – Mercuri3 was working with a 3-county area in San Francisco Bay area on a NG911, but not much activity to report on the project. Phase II there are 55,000 of 65,000 cell sites deployed. California is a USF state no cost recovery, cost is half of what they expected. The surcharge has been adjusted to as low as it can go, now they have learned that their state USF charge does not apply to the lines that do not qualify for federal excise tax, i.e. bundled, prepaid, VoIP. She queried the group about local departments posting 7-digit numbers rather than 911 for calls. California has not agreed to an MOU with Vonage.

Harriet Miller-Brown, Michigan – Discussed the county 9-1-1 compliance reviews performed in Michigan. She will send the group the checklist on compliance review that they developed. The report being prepared with legislative recommendations was also discussed. She will provide the members with a copy of the report once it is issued.

Bill Range, New Mexico – Phase II is 66% deployed. Some PSAPs are going through significant upgrades. State office is getting GIS person. One last county is working on dispatch consolidation.

Barbara Jaeger, Arizona - One county has used new technology bring up a 911 w/o a physical address, comes into 911 centers and populates maps. Application is only used on tribal land. Arizona has negotiated cost recovery for carriers. 62% of state is now Phase II. Arizona has put aside 20 million for IP911.

Elaine Sexton, Georgia - 65-70% of areas that have E9-1-1 have deployed wireless. Another work group in the state has been tasked with coming up with funding proposals (Elaine's' office is in the Georgia Emergency Management Agency). Georgia Association of Counties will be facilitating legislative initiatives funding for interoperability, abuse of 911, training requirements for 911 directors and dispatchers, and equity in funding for block public safety grants, including 911.

Scott Wolfert, New Hampshire – He is a technical support person. Their office now a part of Department of Safety. His contact info is: swolfert@nh911.state.nh.us. They have been able to utilize homeland security money for significant improvements on single 9-1-1 call-taking center in New Hampshire. (Calls are then distributed to local dispatch centers for police and fire dispatching). The state will be taking over their ALI database from Verizon. Surcharge was raised from 40 to 62 cents. They do EMS dispatching for the whole state and use an EMD system. Scott expressed that it gives them a higher level of quality control.

Dorothy Spears-Dean, Virginia - 97% of Virginia is Phase II deployed. The Virginia Office is expanding to public safety communications. She now Deputy Director of Communications

Wink Infinger, Florida – 98% of population now has Phase II. Legislature required that Wireless 911 Board issue report when the surcharge can go down. Three years of data was reviewed and report is available on line at <http://fcn.state.fl.us/dms/e911/wireless.html>. Changing legislation to include all technology.

Becky Berger, Montana – 56% deployed Phase II. Working on IP-based 9-1-1 network they are developing. There is a significant cost reduction to do it. They are looking at cost recovery because there is only one Tier One carrier in the state. Surcharge going from 50-cents to one dollar. Montana received fed appropriation to bring tribal agencies on state network. Becky would like copies of contracts of state and local agreements for use of state networks if any NASNA member has them to share.

Eddie Goldsmith, Idaho – There is a 911 commission and the group can make recommendations, but has no authority to enforce them. There are five of the 47 PSAPs that have Phase II, 17 have only basic 911. 40 of the 47 are run by sheriff departments..

Ken Lowden, Indiana – He has learned lot about ESN duplicates and P-ANIs. One carrier had shut off Phase 2 that went undetected.

The next Meeting will be Monday, March 12, 2007 in conjunction with NENA goes to Washington event.