



NASNA Annual Meeting Minutes

Colorado Convention Center, Room A106

Denver, Colorado

Sunday, June 15, 2003

In attendance

Barbara Jaeger	Arizona	Daphne Rhoe	California
Jim Martin	Florida	Elaine Sexton	Georgia
Ken Lowden	Indiana	John Benson	Iowa
John Patterson	Kentucky	Scott Whitney	Maryland
Paul Fahey	Massachusetts	Becky Berger	Montana
Jenny Hansen	Montana	Art Rios	New Mexico
Richard Taylor	North Carolina	Ken Keim	Oregon
Paul Mallet	Texas	Evelyn Bailey	Vermont
Steve Marzolf	Virginia	Bob Oenning	Washington

Secretary Steve Marzolf called the meeting to order at 8:39 a.m.

The meeting began with a discussion of the agenda and decision to conduct the state reports during the morning session and moving other items to after lunch when more could attend.

Administrative Business

Mr. Keim made a motion, seconded by Mr. Fahey, to approve the minutes from the March 16, 2003 meeting of NASNA; passed unanimously.

Mr. Rios made a motion, seconded by Mr. Patterson, to approve the financial report as submitted by the Treasurer (attached).

State Reports

Jim Martin – Florida – Florida currently has \$65 million in their 9-1-1 fund. While no reduction was proposed this year, the balance needs to be reduced before next year. Florida has had statewide 9-1-1 since 1997 with only two counties to go enhanced. They have 12 counties with at least one Phase 2 and 50 with Phase 1. The state's IT office, which the 9-1-1 office is a part of, has been outsourced. The impact on the 9-1-1 office has not been determined.

John Benson – Iowa – Iowa has one more county to deploy wireline E-911. Phase I is 100% complete. There is no funding to begin Phase II. The E-911 Fund is zeroed out at the end of every quarter. An increase to surcharge was sought, but was defeated. E-911 staff is working with the Iowa PUC to reduce the Quest tariff for wireless E-911. Currently the E-911 fund is running in a deficit.

Art Rios – New Mexico – New Mexico held meetings with their wireless carriers in April. The program is approved for \$12 million in funding for a 3-year project to role out Phase I. The first deployment should occur in the next 60-90 days. Phase II will not be started until Phase I is completed. Navajo nation wants one PSAP for their tribal area, which covers three states.

John Patterson – Kentucky – Kentucky currently has \$20 million for carrier cost recovery, but the carriers are not applying for the costs. Every PSAP has Phase I from at least one carrier. Three counties have deployed Phase II. Wireline E-911 has been deployed in 94 of 124 counties. The State Police gets the wireless funding if they handle wireless in the locality. The wireline surcharge is set locally from \$.37 to \$4.00. Kentucky has a PSAP Certification program for Phase I and is working on regulations for a Phase II certification. They are also working on a statewide mapping effort.

Richard Taylor – North Carolina – North Carolina is looking into the problems caused by MSC default routing. Calls from all over the state and even surrounding states are being routed to one default PSAP for the entire MSC. They are also working on educating PSAPs on Phase I and II. In the past, training has not focused on T/C impact of wireless. A training program is being written specifically for T/C's.

Administrative Business

State reports were suspended at this time because Richard Taylor (NENA 1st VP), Bill McMurray (NENA 2nd VP), David Jones (NENA SE VP) and Terry Peters (NENA Executive Director) joined the meeting to discuss issues between NENA and NASNA. Richard Taylor told the membership that the NENA Leadership will continue the current path set by John Melcher. He also discussed the creation of the E-911 Caucus and the draft legislation and how NENA's visibility has increased greatly. He mentioned that the DOT initiative appeared to be spiraling and that NENA had met with senior DOT officials who were pumped up about the Caucus and the proposed legislation. Bill McMurray discussed the SWAT effort. He said the goal is to have a consensus document by fall for ubiquitous E-911 and that SWAT teams were on the ground in several states. Dave Jones advised the group that the technical team of SWAT had three objectives – (1) create a cost model for E-911 phase II (they hired a data manager, Russ Russell, to do this); (2) look at regulatory relief; and (3) determine how best to future proofing the 9-1-1 network (the future path plan has been moved into SWAT as a result). Richard Taylor advised that the SWAT staffing study was supposed to be finished by this week, but that Russ Russell is working on it. Any NASNA member with feedback for NENA was encouraged to contact any of the NENA Board members. Richard Taylor introduced Terry Peters as NENA's new Executive Director.

State Reports (continued)

Bob Oenning – Washington – Washington originally had problems with wireless carriers confusing counties with incorrect information. In Washington, counties

are obligated to deploy and the state is obligated to assist. The state currently has cost information for Phase II from the carriers which is being evaluated to develop a reimbursement formula. The state and has purchased GDT mapping data which Washington DOT and the State Police enhanced over last 10 months. Washington is planning to use Americorp to conduct physical surveys of PSAP vulnerability. The state is migrating away from CML because of inability to connect to other tandems. Bob commented that standalone ALI databases are a nightmare for call and data transfer.

Steve Marzolf – Virginia – Virginia has conducted a base mapping initiative that includes digital orthographic photography for the entire state and centerline data with addressing attribution. They have also started a 9-1-1 network redesign project because the state is currently served by 22 tandems. Phase I and Phase II deployment has progress very well through out the state. Because of the massive budget crisis Virginia was facing a total of a \$17.2 million budget reduction was levied on the Wireless E-911 Fund.

Paul Fahey – Massachusetts – Wireline E-911 was being funded through a 4-1-1 surcharge, but new legislation was approved last year for a 9-1-1 surcharge –the rate is \$.85. The wireless surcharge is \$.30. They have 270 wireline PSAPs, mostly at the municipal level, and 3 wireless PSAPs being operated by the State Police. They will have deployed Phase I with all carriers by the end of June with the calls being processed through the State Police. Wireline PSAPs may take over responsibility in about two years. The State 9-1-1 offices will be moving soon, possibly to an old mental hospital.

Paul Mallett – Texas – Texas has a complex system for E-911. Paul Mallett is administrator of the statewide program, but only covers 1/3 of the population. The rest is supported by independent districts or home rule municipalities that are not under state oversight. Statewide program is organized into 24 regions. They do not monitor the status in areas not part of the statewide program because of they do not report to the state. Within their budget, they are planning for a seven-year replacement program for CPE and looked at mating tandems but legislature did not approve. The legislature can “borrow” money from the 9-1-1 fund but it is protected. All statewide PSAPs are currently Phase I ready with 95% of deployments complete. Phase II has been piloted in two cities in the statewide program (Austin and Beaumont with Sprint). Several of the independent districts and home rule municipalities have deployed Phase II. Texas is about to execute a new agreement with SBC for their wireless costs, but Verizon has not yet come to terms on such an agreement.

Ken Lowden – Indiana – Ken was representing Chris Ternet, the Indiana Coordinator. There has been no discussion of raiding the fund in Indiana possibly because the elected Treasurer heads the Board. They provide 100% cost recovery to carriers and PSAPs. SBC wants to file a tariff for their wireless costs, but has not due to relationship with PUC. Verizon filed a tariff, but withdrew it due to opposition. Indiana sent their chief accountant to TCS (not an audit, fact finding). All counties except two have sent Phase I requests and 1/3

or better as Phase II. Detailed status information is online at 911coverage.com. During Indianapolis 500, they got race car driver to do PSAs, which were paid for by Board and AHA.

Becky Berger – Montana – Montana is working on wireline enhanced 9-1-1 with 62% complete. They have worked aggressively for outside funding getting a \$1.8 million federal appropriation for enhanced and a lot of other federal funds. They are looking at statewide solution for wireless, such as wireless direct, by 2004. They have one locality with Phase I deployed.

Ken Keim – Oregon – Oregon is 100% wireline E-911. Phase I has been deployed with everyone other than USCC. They are looking at using a separate wireless network. The legislature took \$11 million from E-911 and looking at \$5 million more. There are 54 PSAPs in state. For Phase II they will be using maps already on site in larger sites, but there are issues in more rural PSAPs. Phase II has been deployed in Portland. They are waiting until budget and ALI format issues are resolved before proceeding any further. They will set ALI format by regulation and enforce compliance. Their main concern is the budget.

Elaine Sexton – Georgia – In Georgia, emergency management has oversight of E-911, but has no funding. Both wireline and wireless surcharges go to locality. There are 121 of 159 PSAP that have deployed wireline enhanced 9-1-1 with 30 that do not have any 9-1-1. Tobacco money provided \$3 million for regional 9-1-1 centers. The wireline surcharge is \$1.50 for wireline, \$1.00 for Phase I and \$1.50 for Phase II. A locality can collect both Phase I and Phase II at the same time.

Daphne Roe – California – California has major budget issues. The Governor's budget includes \$51 million to CHP for their use (not 9-1-1), \$2.5M to poison control and \$3.5 million for Forestry CAD. The legislature took \$63M last year from the 9-1-1 fund, but that did not impact wireless deployment. Telcordia was hired to evaluate the 9-1-1 network in the State, but there is no estimated cost for the recommended upgrades. There are 512 PSAPs in California and only San Francisco and Pasadena have deployed Phase I and II.

Lunch Break (Adjourned - 12:30, Reconvened - 1:45)

Outgoing President's Final Report – State of the Association

Evelyn Bailey – Thanked the membership for the opportunity to serve. She commented that NASNA has come along way in the last two years. The Board now operates much more as a Board. This type of Board is good to keep the operation cohesive. NASNA is at a stage that a Virginia presence is important and the new President's proximity to D.C. will be a benefit. NASNA is being looked to because of our independence from corporate influence.

Election of Officers – Results

Evelyn Bailey announced the results of the election of officers. The results were as follows:

For President -	Steve Marzolf of Virginia
For Vice President/Treasurer -	Bob Oenning of Washington
For Secretary -	Paul Fahey of Massachusetts

Newly elected President Steve Marzolf assumed control of the meeting. He took a few moments to recognize outgoing President Evelyn Bailey for his outstanding leadership and presented her with a small token of the Association's appreciation.

Wireless E-911

FCC Wireless E9-1-1 Coordination Initiative

Evelyn Bailey spoke about the recent FCC Wireless E9-1-1 Coordination Initiative. Predictably everyone said what he or she was supposed to say. FCC has offered to tally the quarterly reports into a national report card. Bob Oenning offered that having FCC Chairman Powell discuss 9-1-1 very positive.

FCC Point of Contact Listing

All states present at the meeting were listed on the FCC's 9-1-1 contact list, but NM and GA were people not in 9-1-1 coordinator's office. Others are the bosses or related areas of the coordinator's office. Membership asked the president to send a letter to Governors to encourage them to appoint their NASNA member as the contact.

US DOT Initiative – NASNA's Role

Evelyn Bailey advised the membership that the Steering council was having a tough time getting the action plan accepted by Secretary Mineta. NENA and APCO felt that DOT was backing off their commitments. Bailey encouraged DOT to act before the FCC Initiative. The plan had been held due to unrelated issue of Ultra-wideband interference with GPS. The issue was resolved and the plan was accepted.

Evelyn Bailey advised the members of an issue that caused some friction between DOT and NENA. The issue involved the coordination of the new E-911 legislation in Congress (S.1250). The membership present felt it was important to keep DOT involved with E-911 and that relationships are the key to success. The membership directed the President to talk to DOT to determine the extent of the conflict and encourage moving forward without dwelling on this incident. Additionally, the President was asked to talk with NENA about how future communication gaps can be avoided.

NENA SWAT – Status Report with NENA Representatives

Steve Marzolf briefed the membership on the NENA SWAT process and Constituent Round Table. The Constituent Roundtable process is to develop a consensus plan (between public safety and the telecommunications industry) for the deployment for E-911 wireline and wireless nationwide. Steve Marzolf requested membership input on four specific issues from the Roundtable meetings. First was whether NASNA (as an Association) would support the concept of cross sanctions for non-performance. This would entail withholding highway or other federal funding if wireless E-911 deployment timelines were not met by the state. The membership overwhelmingly said that they would not support this. The second issue was whether NASNA would support a national surcharge for wireless E-911 (in addition to state surcharges). Again, the response was negative. The third issue was whether NASNA would support mandatory cost recovery for wireless carriers. The members present did not feel that cost recovery should be mandated federally and that the option of providing should be left to the states to decide. Finally, the last issue was what would NASNA be willing to give up in order to reach a consensus with the wireless carriers on a plan for nationwide deployment of E-911. The clear direction from the membership present was that with progress being made, there was no need to give up anything. The membership supported initiatives to implement an E-911 Coordinator in every state, provide additional funding for states that cannot afford PSAP costs on their own and clarify that the December 2005 deadline for Phase II was not intended to force mandatory handset replacements.

Status of Efforts to Educate PSAPs About TSP

Evelyn Bailey briefed the membership on a plan to work with NARUC to encourage each state public utility commission (PUC) to review and potentially reduce their tariffs for TSP services. A draft letter to NARUC and resolution were circulated for comment.

Ms. Berger made a motion, seconded by Mr. Fahey, to direct the President to send a letter to NARUC with the resolution encouraging each state PUC to review their TSP tariffs; passed unanimously.

Status of Efforts to Educate PSAPs About the NORAD MOU

Evelyn Bailey asked the membership if all members present had distributed the NORAD information. Members present indicated that the information had been provided to their PSAPs.

ComCARE Membership

As a continuation of the discussion from the last meeting, the membership discussed whether NASNA should continue its membership with the ComCARE Alliance. While concern was expressed over the potential conflicts of interest that may occur or have occurred, there was also general support for continued participation due to the desire to stay involved.

Mr. Fahey made a motion, seconded by Ms. Bailey, to continue membership at this time and direct Bob Oenning (NASNA's representative to the ComCARE Board) to coordinate policy issues with the Executive Board of NASNA; passed unanimously.

The meeting location for the interim meeting was again discussed. For 2004, the meeting will be held at the NENA TDC/ODC site in Orlando, Florida.

Adjournment

President Steve Marzolf adjourned the meeting at 5:00 p.m.