

## **NASNA SUMMER MEETING**

Signature 1 Room, Rosen Centre Hotel  
Orlando, Florida

Sunday, 11 March 2001

### In attendance

Bob Oenning	Washington	Sahannon Nesemann	Oregon
Evelyn Bailey	Vermont	Richard Muscat	Texas
Rick Hessinger	North Dakota	Jim Beutelspacher	Minnesota
Ken Keim	Oregon	Steve Marzolf	Virginia
John Benson	Iowa	Bruce Cheney	New Hampshire
John Marengo	California	John Patterson	Kentucky
R. D. Porter	Missouri	Rick Gasparin	Illinois
Jim Martin	Florida	Laura Wolfe	Oregon
Jim Goerke	Texas	Craig Reiner	New Jersey
Jim Cole	Delaware		
Albert Gervenack	Maine		

Norm Forshee, NENA President welcomed NASNA and extended NENA's gratitude for the support NASNA has given to NENA efforts, particularly in cooperation before the FCC. The membership extended NASNA's gratitude for the meeting sites supplied by NENA and for the opportunity to work toward our common goals.

### **Action Items From Meeting**

Jim Beutelspacher will chair a nominating committee with Bob Oenning and Jim Goerke on the committee.

R.D. Porter was selected to chair a bylaws amendment committee to propose corrections to fix an inconsistency in the formulation of the nominating committee for presentation at the June meeting.

A motion was approved to have Evelyn Bailey apply for 501c3 status for NASNA.

APCO [ Rick Hessinger] will get back to NASNA on how the Project 38 sites were selected.

NASNA will follow up with NENA & APCO to go forward with an action concerning prepaid wireless and how taxes should be applied.

Evelyn Bailey will seek assistance on draft bylaws for a two tiered membership plan plus a state membership rate.

## **Administrative Business**

### Election of Officers

President Jim Georke announced that he is leaving his position as Texas E911 Director, and therefore will no longer be eligible for NASNA membership. This brings up the question of officers and creating a slate for the next meeting. Jim Beutelspacher will chair the nominating committee with Bob Oenning and Jim Goerke on the committee.

-

An inconsistency was noted in the formulation of the nominating committee and R.D. Porter was selected to chair a bylaws amendment committee to propose corrections to be presented at the June meeting.

Treasurer Evelyn Bailey updated the financial status of the organization. The new balance is \$2,088.57. Ken Keim moved and John Patterson seconded for approval. The motion passed.

Evelyn raised the question of applying for a non-profit 501c3 status so we would no longer need to pay the monthly account fees. We will need some income data and certified copies of the incorporation papers to do the filing plus paying a \$150 fee to the IRS. Jim Beutelspacher moved and Evelyn Bailey seconded a motion to go ahead with the application. Motion passed.

## **State and National Issues**

### Wireless

State by state review of current status:

- Florida Phase I 35% or 7 counties - going very slow wireless carriers have trouble billing - legislation has no enforcement capabilities - wireless industry powerful at legislature interesting to watch the wireless board operate with a makeup of three wireless plus three PSAP representatives plus one member appointed as chair by the Governor – Wireless is learning how to do business - they must cut to Phase I before being paid and now the trust fund is \$31M because of slow implementation.
- Missouri No phase I - Interface letters sent - constant mergers and buy outs keep the players changing so no consistent relationships can be built - legislature turns over and doesn't understand 911 very well - carriers use 911 as a selling tool while 911 systems accommodate their callers – would like to put truth in advertising back on their materials.

- California California Highway Patrol no longer the only place calls will be received - aggressively going for Phase I and II - planning on partial cost recovery for carriers – wireline and wireless funded the same as a percentage on intra-state - requesting Phase I & II starting in Los Angeles - will learn from that model - 4 out of 5 of the major carriers have declared handset based location technology - don't know what costs will be but the state will define what cost items will be eligible.
- New Jersey no cost recovery - Phase I from one carrier statewide - negotiating with the other two carriers - AT&T not charging for trunks Verizon still has issues with the agreement - more than 50% of the calls are wireless - need to get to Phase II now.
- Oregon statewide Phase I - contemplating Phase II orders - getting scrutiny at the legislature who is looking at the cash balance even when wireless billing has been slow - don't want to irritate the wireless lobby.
- Illinois in the process of implementing - some PSAPs do not want wireless calls - carriers must submit documentation of expenses virtual Phase I by September - coordination is a challenge - Chicago has unique cost recovery - system that is based on zip codes with a phone's revenue based on billing location.
- North Dakota pending legislation - do not have cost recovery - unknowns are the cost and can't move until that is known - Western wireless came in at \$30,000 NRI plus 9 cents per line - 0% right now - most counties are at one dollar wireline tax.
- Maine hasn't requested Phase I - State Police are taking the calls - report due to the legislature next year - increasing surcharge from 38 to 52 cents.
- Kentucky Phase I deployment underway - cost recovery plans approved for two carriers - part of problem has been getting a cost recovery plan submitted by the carriers - worry about money being tapped because it isn't going out the door – worry is that once the legislation is opened up it can be a free for all - Verizon is getting a check and PSAPs are about to – should be almost statewide for three carriers by year's end.
- Iowa almost done with Phase I - waiting on CPE vendors - technically don't have phase I operational due to small items not connected or complete. - state contracts for all the services - publicly will not cut the ribbon until summer - planning statewide outreach to educate people that doesn't do everything they imagine it does - cost recovery is 50 cents per phone.

- New Hampshire Phase I for significant carriers - cost recovery for the state is unique - no hope for Phase II - the lat/lon given by the carriers for towers are typically not accurate.
- Virginia 60% because of urban areas - \$40M in the bank @ the 75cents – reimbursing if it is a proven and reasonable cost - good relationship with the wireless lobby - wireline and wireless taxes and funding is separate – problems are more with the - wireless can't figure out how to bill –having trouble getting trunks installed.
- Minnesota 27cents is not enough money for most carriers requests - Qwest wireless up with Phase I - contracts with AT&T and Verizon under negotiation - statewide contract effort - have asked for phase II - one wireless carrier is certified as an eligible carrier for universal service funds.
- Washington ANI only is a state law that carriers are ignoring except old cellular in urban areas - King County request for clarification applies to entire state – upgrading network to SS7 and providing inter-tandem links to help route calls – cost recovery for PSAPs in place – trying for legislation to provide cost recovery.
- Delaware no Phase I- no funding mechanism - no funding mechanism for PSAP equipment - wireline 50 cents goes to PSAPs for administration - looking at an additional surcharge.
- Vermont it is a challenge to work with wireless – they ignore letters and otherwise can't get going - funded by state universal service charge which includes wireless – the state needs to receive costs from carriers in time to provide cost recovery estimates for budget if the program is to receive spending authorization - will be ready for Phase II by October.
- Texas carriers ignored the negotiated service agreements - provided for cost recovery but didn't accomplish very much - not getting it done has resulted in legislative exposure - only one provider at 100% - filed 10 complaints with the FCC to get things moving - the PUC filed materials in support of 911 suggesting regulation of wireless for public safety reasons – Phase I is about 50% statewide – check [www.state.tx.us](http://www.state.tx.us) for information

## **Wireless regulatory**

### Where does no cost recovery begin?

King County request for clarification comes down to the question of what does cost recovery mean? - Process of implementation in Texas is delayed by change of administration - how hard should public safety push-to get an answer? - people want it settled - cost of trunking is the big issue - the ruling on the King County request will be a big impact

### Cost recovery –

Phase II will be no additional cost over Phase I for carrier cost recovery - will cost recovery be in conflict with the use of location technologies for profit generating services? Carriers must be going crazy with the variety of requests - How to count calls for cost distribution? all calls versus 911 or all calls .versus or wireless, for cost distribution purposes

### Phase II

Project 38 APCO to get PSAPs ready for Phase II in every state -- intent is one PSAP per state -- network will need to be ready -- needs to be done in a way that doesn't expose companies --It was questioned how were the test PSAPs selected? APCO will get back to states on how the sites were selected.

Nextel request for a waiver included a \$25M contribution -- still lying out there as a waiver request -- They are doing a location trial in Seattle.

### Prepaid Cellular Service

How should the tax be applied? One solution is to decrement the fee out of the card on a per month basis, or tax at time of purchase assuming the length of service. Oregon looking at it. Enforcement is not easy. -- How do we look forward toward the next ideas and how they need to be taxed as a big picture? -- How do we reasonably collect surcharges on discovery technologies and new devices where they do not meet the traditional taxing structure -- what about other taxes that may be missed and the potential of having a partner in taking action? -- Is it appropriate to come to grips with the issue in a national format? -- What position would we take? -- It is a national issue, should we go to CTIA with the issue? -- Go to the FCC with the issue starting with requiring a call back number from prepaid? -- How does it apply to the fixed wireless? -- Will follow up with NENA & APCO to go forward with action.

### Compliance with wireless orders

Texas raised the issue with compliance when 6 months deadline was not met. Investigation is underway by the FCC -- enforcement bureau working on the issue but are short staffed -- compliance rules like the 6 month deployment are in question -- the wireless bureau is starting to request information -- Texas reports to the PUC on the status of wireless and how to facilitate wireless -- FCC is struggling with how to approach the issue -- Lets get the complaints rolling to emphasize the PSAP readiness. -- Maybe the issue could be put it into the service quality report -- Ask the FCC to develop a technical quality of service report to mirror that done for wireline.

### Wireless ALI display

Should there be some sort of standardized approach to populating the ALI display ? NENA has longitude before latitude. New ALI delivery formats are being completed, but when?

### National Associations, coordination and communications

APCO and NENA sometimes take inconsistent issues, What is NASNA's role in supporting both? Why can't the organizations quit fighting? We can't get into their faces as one of our roles -- they are working better together on issues -- both groups are fighting over the same resources -- it is a cultural issue -- consistency is needed if 911 is to benefit -- you can't blend the two. -- We can bring some common sense to the 911 problems each is addressing and not worry about the organizational issues. -- Do we have issues a list for each? -- What is each of these organizations really about? Everyone should concentrate on their core functional responsibilities because the states need their expertise.

### State standards, CPE, database procurement, and related matters

California looking to reinvent itself with improved accountability -- doing statewide RFP for equipment -- purchasing via a bid rather than from telcos -- depreciating routers -- setting performance standards

### SS7 reliability

There are several areas where the primary route for 911 is SS7 controlled trunks, and the system has known single points of failure -- some places use CAMA operator services as backup -- Minnesota uses some SS7 plus CAMA as a secondary route -- isolation from the SS7 network will cause a total 911 failure unless there is some way to send a last resort call. -- Don't stop sending a call just because SS7 has failed -- Oregon has auto switch to a local phone number is SS7 fails and almost everybody in the state is going to frame for ALI.

### ITS , what to do with the calls

Automatic Crash Notification and Department of Transportation are beginning to focus on 911 relationships -- ComCARE is working on it also -- one of the big questions is what will be done with the information -- how will it get to the correct PSAP? -- What will the PSAP do with the information? -- We are nowhere near where we need to be technically to capture the future.

### Private Switch

The model legislation for the FCC proposed part 68 and part 64 and may or may not have been sent to the FCC by NENA. -- Mary Boyd and others are working on how to forward the legislation.

### Association business

It was suggested that an amendment to bylaws be drafted to permit two tiered membership plus a state membership rate. Evelyn will look for assistance on draft.

### Other states issues

Hunger wins

Adjourn at 5:22 PM